



# xpress BILL PAY

## **The Easiest Way to Pay Your Bill with Xpress Bill Pay Online**

Our new online payment option saves you time and gives you more flexibility in how you pay your bill. If you have an internet connection and an email address, you can now pay your bill online.

### **How It Works**

When you sign up for online bill payment, you will get a secure password to access your personal account at [xpressbillpay.com](http://xpressbillpay.com). Every month you will receive a reminder email to let you know when your bill is online.

Then, log in through your web browser and view your bill. Select a payment type – credit card, debit card or electronic funds transfer – enter the requested information and you're done!

It's that easy and it only takes a few minutes.

### **Q & A**

About Online Bill Payment

#### **Q: Does it cost anything to sign up for online payments?**

A: No. It is free to sign up for online payments and to use the service.

#### **Q: What is Xpress Bill Pay?**

A: Xpress Bill Pay is the company the City of Livingston has partnered with to handle online payment. You access your account from their website, [xpressbillpay.com](http://xpressbillpay.com).

#### **Q: What payment choices do I have?**

A: You can pay with a credit or debit card or you can transfer funds directly from your checking account (aka: eCheck).

#### **Q: What other information is available?**

A: You can view up to two years of history of your account online, so you can compare your current bill to a previous bill.

#### **Q: Do I need to pay my bills from my computer?**

A: Not at all. You can pay your bill from just about anywhere via computer or mobile device. All you need is access to the internet through a web browser. You then log in to your account using your email address and password or you can sign in using the Xpress Bill Pay app.

#### **Q: Is my information safe?**

A: Absolutely. All the transactions are handled on secure servers. As long as you don't give out your password, only you will be able to access your account. Plus, your personal information or email address will not be sold or rented to third parties for marketing purposes without your permission.